Bartholomew Consolidated School Corporation 1630 H Street Bedford, IN 47421



>000001 001 P51036 FIRSTNAME MI LASTNAME **123 STREET NAME** APT 101 CITY, ST 60000



Dear FIRSTNAME,

Welcome to OptumRx. Our team of pharmacists, care managers and customer service advocates work to get you the medication you need, conveniently and cost-effectively.

We invite you to read through the enclosed materials and the overview below for details about your new pharmacy care services.

Identification cards

Your health plan will send new ID cards with OptumRx pharmacy information. Keep your new ID cards in a safe place. Begin using your new ID cards once your plan is effective.

CVS90 Saver Plus

Your plan includes a new maintenance medication program called CVS90 Saver Plus. Once coverage begins, you have two grace fills before you need to take action. Then, you must get 90-day supplies through OptumRx home delivery or at a CVS[®] Pharmacy or you will pay the full cost of your medication – the choice is yours.

Automatic Refill Program

Save yourself even more time with our Automatic Refill Program. It's an easy way to get automatic refills for the medications you take regularly. When it's time to refill your prescriptions, we'll contact you to let you know your order will ship soon. We will then bill your approved payment method on file and send a 3-month supply right to your door. To sign up, and to learn which medications are eligible for the program, visit **optumrx.com**.

Medication home delivery

You could save time and money by getting maintenance medications through the mail through OptumRx home delivery. Enroll in OptumRx home delivery to get up to a 3-month supply of the medications you take regularly — often for less than what you'd pay at a retail pharmacy. Your medication will come right to your mailbox. To start home delivery, log in to optumrx.com, use the OptumRx App or call us at 1-855-524-0381, TTY 711.

Retail pharmacies

Your plan's retail pharmacy network has thousands of retail pharmacies – including national chains and most independent pharmacies. For a complete list of participating pharmacies, use the Pharmacy Locator tool on the OptumRx App, at optumrx.com or call a customer service advocate at 1-855-524-0381, TTY 711.

get the medication you need effective ways to help you providing safe, experts are committed to manager. pharmacy OptumRx is your plan's Our pharmacy care care services easy and cost-

- Set up your online account at OptumRx app optumrx.com or download the
- Review your formulary: Find out if you need to take action
- Check for lower-cost options before filling your first prescription
- 3 Fill your prescriptions:
- Have your member ID card ready
- Select a network pharmacy
- Use home delivery for maintenance medication, refill reminders, and more

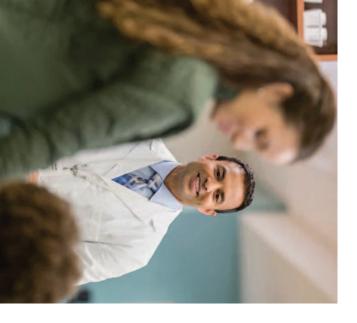
When you talk with your doctor, use our app to confirm coverage and costs. to do to get your medication. You can also talk about what you need

Save money on medication

Your formulary is a list of covered medications. The list is broken into you pay). sections called tiers (or cost level

- Choosing medications in lower tiers may save you money.
- Generic medications usually have a generic is lower copay than brand-name medications. Ask your doctor if a right for you

Who S 0 ptumRx?



Things to do before coverage begins your

- Let your doctor know your pharmacy benefit is moving to OptumRx.
- Ν Check to see if you have refills remaining on your prescriptions
- **3** If currently using home delivery, on hand during the transition. one-month supply of medication make sure you have at least a

Things to do after your coverage begins

Helpful tips

,,+ Know your plan

your prescription: of the following before you can fill Your plan may require one or more

approval to get a medication **Prior authorization** Your plan's

Quantity limits – lower-cost medications before another Step therapy – Trying one or more - Getting a certain

Talk to your doctor

amount of each prescription

my prescriptions? will I fill Where



OptumRx home delivery

Order up to a 90-day supply of the medication you take regularly for less. There's no charge for standard shipping to U.S. addresses. Set up home delivery online, with the app or by calling OptumRx.

If you choose to call, please have the following items ready:

- Your doctor's contact information
- of current medications Names and strength
- Payment information



Network retail pharmacies

OptumRx network retail pharmacy. Sign in to your account, call customer card at any use the app to find Show your member ID network pharmacies service or



t 0 Welcome OptumRx



plan's pharmacy care services manager. OptumRx is your

Specialty pharmacy

Optum[®] Specialty Pharmacy is part of your benefit program. They offer specialty medications and clinical support for complex conditions like cancer and arthritis. To learn more, call 1-877-656-9604.

Generic medications

Pay less for generics — safe, effective medications that usually cost less than brand-name medications. When you talk with your doctor, ask if a generic option could be right for you.

Download the OptumRx app

Once your coverage starts, manage your home delivery prescriptions from your smartphone or tablet. The OptumRx app makes it easy to renew or refill your prescriptions and more day or night. Get the app by searching for OptumRx in the Apple® App Store® or Google PlaySM.

24/7 support

With OptumRx home delivery, pharmacists are available 24 hours a day, 7 days a week to answer questions about your medications or prescription benefits.

Questions?

After your plan is effective, visit **optumrx.com** to get the latest details about your benefits, set up your online account and get familiar with all the other tools. Or call us at **1-855-524-0381**, TTY **711**, and we'll be happy to help¹.

Next steps

Keep your identification card in a safe place until your OptumRx pharmacy benefit becomes effective. Then set up your online account or begin using the OptumRx App so you can manage your medication on the go. We look forward to serving you.

Sincerely,

The OptumRx Team

¹ To report any concerns and/or suspected errors, call the number on the back of your card.

This document and others if attached contain information from OptumRx that is proprietary, confidential and/or may contain protected health information (PHI). We are required to safeguard PHI by applicable law. The information in this document is for the sole use of the person(s) or company named above. If you received this document by mistake, please know that sharing, copying, distributing or using information in this document is against the law. If you are not the intended recipient, please notify the sender immediately and return the document(s) by mail to OptumRx Privacy Office, 2300 Main Street, Mail Stop: CA134-0304, Irvine, CA 92614.

Prescriptions from OptumRx should arrive within 5 business days after we receive the complete order. OptumRx will contact you if there will be an extended delay in the delivery of your medications.

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Questions?

Once your coverage begins:



Log in to **optumrx.com**.



member ID card. service at the on your customer Or call cu number (D



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